TCI Software, Inc.

PRESS RELEASE

FOR IMMEDIATE RELEASE

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Rounds software tops 50,000 Patient Surveys

Southern Pines, NC September 15, 2024— Healthcare software company TCI Software, Inc. announced today that it's Rounds Software platform has captured over 50,000 patient surveys.

TCI CEO Tim Maroney Says, "We believe that we now have one of the largest databases of self-reported patient feedback data in healthcare."

Among the notable measures captured in the survey database are:

- Quantifying reductions in patient emergency room visits and hospital admissions resulting from clinical care along with the dollar value of those savings.
- Enabling clinic adminstrators to compare their organization's quality of care and cost saving intiatives to other clinics.
- Using the new *Rounds Alerts*™ feature which sends auto emails to clinic adminstrators anytime a patient answers a Rounds survey question that requires immediate follow-up such as mental health crises. exposure to domestic violence and substance abuse, plus other barriers to receiving care.

Rounds is a low-cost, all-digital patient feedback software program that captures experience, satisfaction and quality of care measures in real-time as patients leave clinic appointments, or via links placed in emails and cellphone text messages. The majority of patients surveyed receive care at saftey-net, non-profit clinics.

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