TCI Software, Inc.

PRESS RELEASE

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TCI Software, Inc. Announces Release of Rounds Software Version 3.0

July 14, 2020--A redesigned and technologically updated version of TCI's Rounds® software platform will be released July 15. It is expected that all current TCI customers will convert to the software upgrade between July 15 and August 1. All new customers after July 15 will be automatically deployed on version 3.0.

This is the first major update of the software since 2016. During that time, TCI has added numerous features and capabilities to the software including a language translation tool (2017), an Aggregated Reporting System (ARS™) 2018, Social Determinants of Health applications SDOH (2019), and COVID 19 testing and tracking surveys, as well as Telemedicine survey capabilities (2020).

"We needed a more integrated software that is easier to use and without new features looking bolted on instead of built-in," says Tim Maroney TCI Founder and CEO.

Rounds 3.0 Changes

- Upgrade to version 8.0 of Microsoft's .Net, Web-based, Azure cloud program and platform:
    - Higher level cybersecurity
    - Faster speeds
    - New User Interface (UI)
- New features:
    - Simplified dashboard
    - Improved graphics
    - New Results reports (e.g. pie charts)
    - Print surveys from screen
    - Easier downloads from dashboard
    - Enhanced data export
    - Redesigned ARS™ reports

Rounds® 3.0 Value Proposition

Rounds was designed to monitor patient satisfaction, quality of care and cost savings in healthcare clinic settings. The program has been used in over 150 clinic locations in 18 states.

- Multifunctional, real-time, 24/7 patient feedback tool

- Only healthcare software with a built-in ROI Calculator™ that computes the cost savings providers realize from reduced patient ER visits and admissions

- Built-in language translations ensure non-English speaking patients are represented in performance reports

- Aggregated reports (ARS™) allow clinic directors to compare their organization's performance to other clinics

- Downloadable, one-click results reports in multiple formats reduce program admin time

- Flexible format adapts to changing frontline requirements: COVID 19 tracking, telemedicine program evaluation, and SDOH measures contribute to 360◦ view of patients

- Over15,000 surveys in last 18 months provide statistically reliable data

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