



February 27, 2017

FOR IMMEDIATE RELEASE:

**TCI Software introduces Rounds® 2.0 software platform
New version tracks cost savings from Triple Aim initiatives**

ABERDEEN, NC. -- TCI Software, Inc., a provider of healthcare software programs that help hospital and clinic administrators comply with patient satisfaction, quality of care and cost reduction measures under new CMS rules, has announced the release of Rounds 2.0. The new software features an expansion of TCI's exclusive, built-in ROI Calculator™ that enables users to track the cost savings realized from reduced admissions, ER and doctor visits, and wellness program outcomes.

"The new analytics allow hospital and clinic administrators to link their quality of care and patient satisfaction data to the resulting cost savings benefit," says Tim Maroney, TCI President and CEO. "This has been an elusive goal because quality and satisfaction measures aren't often linked to financial performance, especially when it comes to new MACRA and MIPS requirements," he says.

Rounds 2.0 is available in both enterprise and clinic versions and includes other improvements such as real-time dynamic updates, new charts and graphs, and enhanced drill-down analytics.

"Demonstrating that programs are resulting in significant cost savings and improvement has been a real challenge for many healthcare organizations trying to meet reform measures," according to noted physician and author Dr. John W. Kenagy (*Designed to Adapt: Leading Healthcare in Challenging Times*). "Rounds enables healthcare executives who are engaged in adapting to new reforms to assess and respond to staff and patient engagement scores close in time and space to the opportunity to make a difference," he says.

Rounds 2.0 can also overlay third party data to compare users' performance to regional and national statistics. Users can download and print their reports right from their personal Rounds dashboard. Other enhancements feature patient satisfaction 'Star' ratings, and the ability to link to follow-up appointment setting programs.

The clinic version of the software introduced by TCI in 2016 captures patient satisfaction scores as patients leave clinic and hospital appointments. The feedback is processed in real-time. TCI provides both the hardware and software for this application.

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TCI Software, Inc.

“We have found that the software saves our staff countless hours that were previously spent on patient survey development, processing and tabulating results and report writing,” says Karen Webb, Health Education Coordinator of the WATCH Community Clinic in Goldsboro, NC. “And by including the devices and the program as a package, there is nothing extra to buy.”

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